



Wakefield Early Support Advice Information & Liaison Service

Early Support Advice
Information and
Liaison Service

Wakefield
Wesail

All about us



Support





SENDIASS is part of WESAIL.

The letters in SENDIASS stand for Special Educational Needs & Disabilities Information, Advice and Support Service.



You can get help and information from SENDIASS if you or someone you know have

Special Educational Needs or a Disability (SEND).



Special educational needs means that you need extra help to learn things.

A disability is a physical or mental need that makes it hard to do things like walk, talk or see.



SENDIASS can help you with lots of things, like:

- School or College
- Telling you where to go for Health or Care support



Pre & Plus working is part of WESAIL.

This is when someone needs more support.

We do this as an extra to sendiass or as a “Complex case”.

We can help to signpost you to other services.

Signposting is when we tell you about other places to go to for support and give you a phone number, email address or

A “Complex case” may include:

- Speaking with professionals for your family
- Telling you about paperwork
- Answering questions

This is for Under 5’s only

We cannot help with:

- Behaviour
- Toilet training
- Going with you to appointments



WESAIL also includes the Local Offer.

The Local Offer tells you things and helps children & young people aged 0-25 years old.



It also helps parents, carers and professionals.

There is a website for the Local Offer.

This mainly tells you about services in the Wakefield area.



The website includes information on :

- Education
- Health
- Social care
- Housing
- Employment
- Money
- Travel
- Things to do





A newsletter is made each term called “News & Views”.

A newsletter gives you Information, news from services and places that can help you.



You can get the newsletter on the Local Offer website.

[https://
wakefield.mylocaloffer.org/Home](https://wakefield.mylocaloffer.org/Home)

You can also get it by post or email.

For this to happen you need to join the

“Information Network” (IN).



To join the IN please use [https://
wakefield.mylocaloffer.org/
information-network/how-can-i-
join/](https://wakefield.mylocaloffer.org/information-network/how-can-i-join/)



They can also give you a max card.

The card gives you money off places to visit.



Our service is free for anyone to use who lives or works in the Wakefield district.



We are separate to the Council.

The Council is a group of people who decide what is happening in a place and what money is spent on.



WESAIL is a confidential service.

This means that we will not tell other people about what you say unless:

- You want us to
- A child, young person or adult is in danger



WESAIL is an impartial service.

This means we do not take sides.

We are here to help everyone feel heard and listened to.



Time

We are open Monday to Friday
From 9am-5pm.

We do not open on weekends or
Bank Holidays.

The best way to contact us is by
email.

You can email us

wesail@family-action.org.uk

We will email or ring you back.



You can ring and leave a
message.



Our number is **01924 965588**

We will ring or email you back.



We will send you things that help
by email or tell you when we talk
on the phone.

You can ask us to send you things
in the post.



You can find us on Facebook

[http://www.facebook.com/
WakefieldWESAILandLocalOffer](http://www.facebook.com/WakefieldWESAILandLocalOffer)



We use Facebook to tell you where you can find help and support.

We also use Facebook to tell you about places you might want to go or activities you might want to do.



You can find out more online

[WESAIL on Local Offer](#)

[https://www.family-action.org.uk/
what-we-do/children-families/wesail/](https://www.family-action.org.uk/what-we-do/children-families/wesail/)



This leaflet has been made to be interactive. This means you can click on the blue writing to take you to the information

A [printable version of this WESAIL leaflet](#) is on the Local Offer