

Family Action WESAIL

Wakefield Early Support, Advice,
Information & Liaison service



Building
stronger
families



01924 965588

Early Support Advice
Information and
Liaison Service

Wakefield
Wesail

wesail@family-action.org.uk

www.facebook.com/WakefieldWESAILandLocalOffer



Who are we?

- We are a statutory service jointly funded by Wakefield Council and Wakefield Integrated Care Board (ICB was CCG)
- Service available to parents/carer's of a child or a young person, who has, or may have, Special Educational Needs and/or Disabilities (SEND) aged 0-25 years who are living within the Wakefield District
- Hybrid working team of 6:

Service Manager

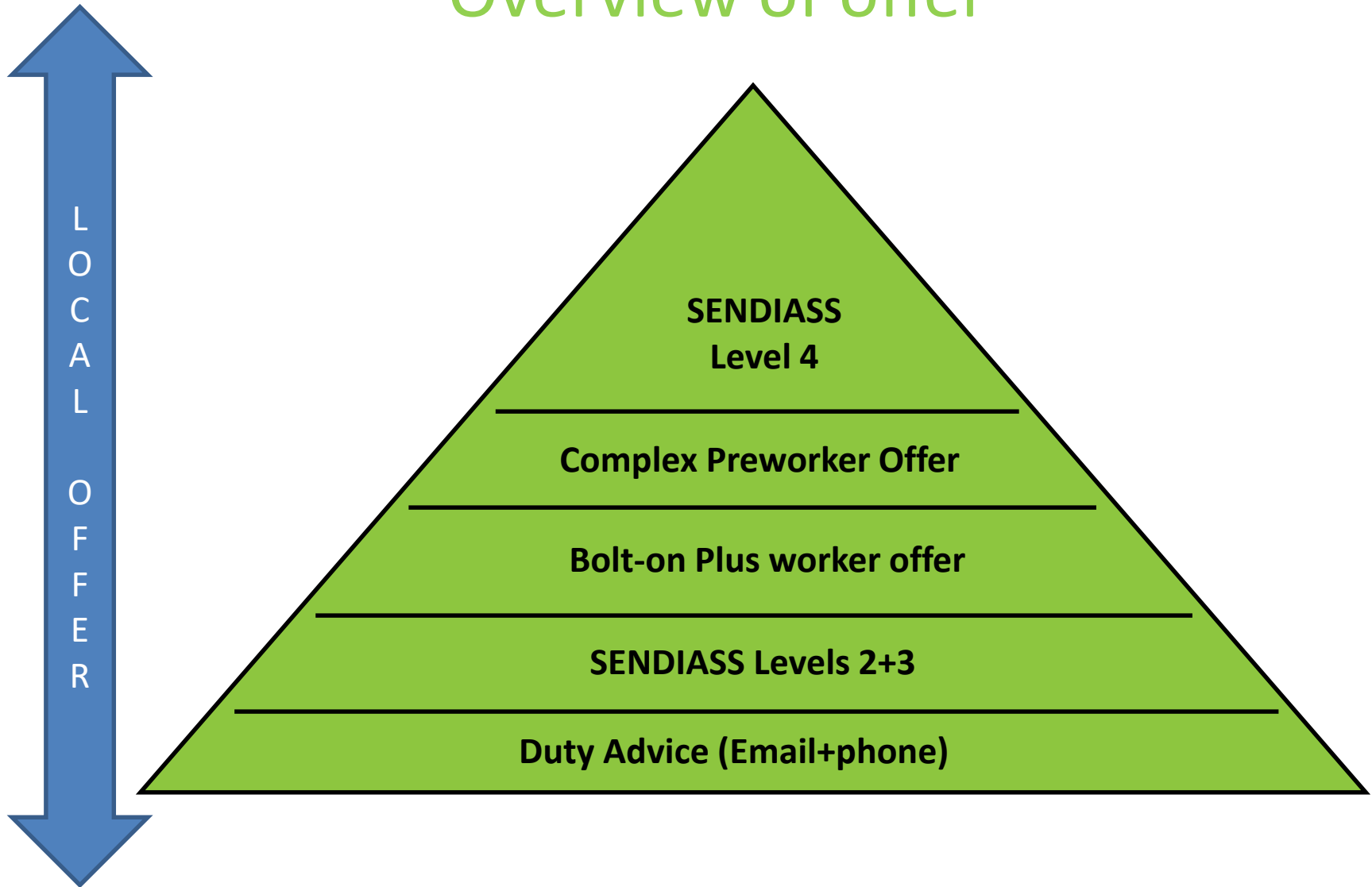
Local Offer & administrator

Senior SENDIASS Officer

3 Part-time SENDIASS Officers



Overview of offer



What are we responsible for?

- Providing a free, confidential and ‘impartial’ service
- Offering information, advice, support and signposting according to need. This is provided by telephone, text or email. Where appropriate involvement may increase on an individual or targeted basis
- Providing information, advice and support on a wide range of information relating to Special Educational Needs and/or Disabilities (SEND) including education, health, social care, along with signposting to other agencies who can help
- Responsible for updating the **Local Offer**, engaging with children, young people, families and stakeholders in its ongoing development and review

Duty Advice



- Runs 51 weeks of the year during office hours
- Access via email or phone (calls are not answered-message service used)
- Managed by trained WESAIL staff
- Provide a free, confidential and 'impartial' service – which means we do not take sides and try to ensure everyone is given opportunities to express their views and feel listened to
- Available to parents/carers, young people and professionals

For specific mental health support please contact

CAMHS <https://www.southwestyorkshire.nhs.uk/services/camhs-wakefield/>

All requests for service are reviewed by our Single Point of Access (SPA) team. The SPA accepts requests for service 9am – 5pm

01977 735865

Young minds -Call the Parents Helpline

Call us for free Mon-Fri from 9.30am to 4pm **0808 802 5544**

In an emergency, please seek support from an emergency service (i.e. by calling 999 or visiting A & E)

Sendiass

- Sendiass stands for Special Educational Needs & Disabilities (SEND) information, advice and support service (IASS)
- We provide advice, support & case work on a wide range of legalities under SEND code of practice
- We follow the minimum standards for IASS
- Provide advice to settings on reasonable adjustments
- We are separate to the council
- Our webpage

<https://wakefield.mylocaloffer.org/wesail/>



Sendiass Support

Examples include:

- Advice on "Reasonable adjustments"
- Information on SEND law
- How to request an Education Health and Care Plan EHCP
- Advice on annual reviews
- Signposting to other support services
- Providing factsheets
- Information on provisions in Wakefield



For SENDIASS in other areas of the UK

<https://councilfordisabledchildren.org.uk/what-we-do-0/networks/information-advice-and-support-services-network/find-your-local-ias-service>

Popular Sensory Processing course online from Occupational Therapy
www.midyorks.nhs.uk/that-makes-sense/

Pre & Plus Offer

The Pre & Plus offer is provided in two formats:

- Complex Pre working cases –for Under 5’s where not yet reached statutory school age
- A “Bolt-on” Plus worker offer which will add enhanced support to SENDIASS cases

What we will not be able to offer:

- Regular attendance at groups with a family
- Attendance at all medical appointments or meetings
- Behaviour support
- Incontinence/toilet training
- Emotional support only service

< 5



Complex Pre Worker offer Referral criteria

3 point Essential criteria

- 1. Please note child MUST have seen a paediatrician prior to referral and there needs to be a recognisable additional need identified**
- 2. There needs to be two or more professionals from specialist agencies already involved with the family prior to referral**

For example:

- | | | |
|------------------|-------------------|----------------------------|
| *Paediatrician | *Physiotherapy | *Occupational Therapy |
| *Speech Therapy | *Dietician | *Portage |
| *Community Nurse | *Early Years SEND | *Learning Disability Nurse |

- 3. To accept a referral there also needs to be an element of coordination required**

For example:

- Early Support (Creating a "Family file", coordinate meetings, coordinate appointments)
- Liaison with professionals
- Facilitating/attend Multi-agency Meetings

This offer is for Under 5's only. In exceptional cases we will consider over 5's dependent upon family need & our capacity

****Unfortunately, we do not offer direct behaviour support as part of our service. We recommend a referral to Family HUB/Team around the Early Years****

Family Line by Family Action

Supporting adult family members via telephone, text, email and web chat

We're here to provide a listening ear, answer particular parenting questions or help with guidance around more complex issues. All support takes place via telephone, text message or email and is free.

 **0808 802 6666**

 **Text: 07537 404 282**

 **familyline@family-action.org.uk**

 **Mon-Fri, 9am to 9pm**

Local Offer

<https://wakefield.mylocaloffer.org/>

Welcome to
Wakefield SEND Local
Offer

The local offer website is a legal requirement that provides information and support available for families with children and young people aged 0-25 years with special educational needs and/or disabilities in the Wakefield district



Education



Services



Things to Do



Education, Health
and Care Plans



Short Breaks



Preparing for
Adulthood



Autism Spectrum
Condition



Information Network



WESAIL



Easy Read Guides



Feedback



Highlights to remember

Select Language A A A   

- How to use this site
- Feedback

Feedback on this page



Accessibility:

- Google translate
- Font change (size/colour)
- Screen readers

My favourites & booklet

Carousel



Wakefield's Local Offer is more than just a website

- We produce a newsletter known as “News and Views”
- We provide support via the Local Offer email inbox
- We use social media to provide information and announcements about the Local offer as well as showcasing other services

News & Views

Is a quarterly newsletter which features key services, support, activities, events and news about what is available in the local area

- Any service can contribute to this
- Stories and ideas from parents/carers and young people are also welcomed
- Hard copies are distributed via events and posted to those on the information network (disabled children's register)
- Requests for copies can be made via the advice line
- Shared virtually via our Facebook page
- Back copies available on the local offer website

Contact: Usha Gough Local offer Lead
wakefieldlocaloffer@family-action.org.uk

www.facebook.com/WakefieldWESAILandLocalOffer

Open: Monday - Friday 9.00 – 17.00

Email: wesail@family-action.org.uk

Telephone: 01924 965588

Address: Suite 6, Orion Office Express, Benton Office Park,
5 Bennett Avenue, Horbury, Wakefield, WF4 5RA

Early Support Advice
Information and
Liaison Service

Wakefield
Wesail



Wakefield Wesail and Local Offer

How can you support us?

- Join the LO or ensure your existing information is accurate & up to date
- Become a LO Champion
- Contribute articles to the “News & views” newsletter
- Accurate signposting –if in doubt, check it out via advice line
- Like, follow and share information on our social media site
- Join the information network (disabled children’s register) to receive up to date information
- Contact us for further information about our SENDIASS Steering group

Thanks for listening!

Wakefield Early Support, Advice, Information & Liaison service



Building
stronger
families



01924 965588

Wakefield
Wesail

Early Support Advice
Information and
Liaison Service

wesail@family-action.org.uk

www.facebook.com/WakefieldWESAILandLocalOffer



<https://www.family-action.org.uk/what-we-do/children-families/wesail/>